



# Shift Supervisor and Guide Orientation

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PRESENTED BY

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# Introduction – Peppermint Farm

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**Welcome** and **Thank You** for  
volunteering!

This session is intended to give you the information needed to make your time at the 44<sup>th</sup> Bucks County Designer House & Gardens meaningful to you and a great experience for our visitors

# Orientation Outline

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- 1: Getting Ready to Volunteer
- 2: Arriving for Your Shift
- 3: Guides & Shift Supervisors
- 4: About This Year's House
- 5: Visitor Flow
- 6: More for Visitors to Do
- 7: Stuff Happens....

# 1: Getting Ready to Volunteer

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Check your calendar and register for one or more shifts

Purchase a \$15 Volunteer Ticket – unlimited tour access April 29 – May 26

- Purchase at an orientation session – cash or check
- Purchase online – after you register for a shift
- Mail in an order – check (VIA Volunteer Tickets, 595 West State St, Doylestown, PA 18901. Include a SASE)
- In person before your shift – cash or check
- Sign the back of your ticket

Attend an Orientation Session

Dress comfortably – shifts are 3-4 hours. Plan to stand for this time. When visitors are not in the design area, you may sit on designated seats – check with the Shift Supervisor. Volunteers will need to use the portapotties.

Review this packet

# 2: Arriving for your shift

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All parking will be offsite:

**Hilltown Baptist Church**

**26 Upper Church Road, Chalfont, PA 18914.**

Plan to arrive at least 30 minutes early to park, get a shuttle to the house and meet your shift supervisor at the ticket desk office.

If you have not already purchased a ticket, you may buy one in the barn at the Ticket Sales desk.

The Shift Supervisor will assign you to your first location and may move you elsewhere during the shift.

Please let the Shift Supervisor know if you have any limitations, e.g., difficulty with stairs.

Please limit personal property to what you can carry on your person. We do not have a place to lock purses.

# Step 3: Guides

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Guides are located throughout the house to:

- Welcome visitors to the area
- Point out designer highlights – interesting items, unique challenges, special techniques
- Make sure the visitors safely move through the house, e.g.,
  - Point out steps
  - Show where the next area is located
  - Keep the flow moving smoothly – especially if the house is crowded
  - Know where fire extinguishers are located
  - Know how to contact the Shift Supervisor if an issue arises

# 3: Guides (continued)

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Guides are located throughout the house to:

- Help us be successful – when possible mention that...
  - Designer décor is available for sale. Prices are listed on a board in each area and a bookmark has been provided for them to note what they want to purchase. Designer Sales is located in Area 5.
  - There is a café (garage) and boutiques (garage and barn) to enjoy lunch or do some shopping.
- Describe what this event is about
  - The largest fundraiser hosted by the Village Improvement Association of Doylestown, a local woman's organization whose mission is to enhance the health and welfare of Central Bucks County and surrounding communities.
  - Proceeds benefit Doylestown Hospital which the VIA founded in 1923 and other community-benefitting programs.

# 3: Shift Supervisors

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Shift Supervisors are responsible for managing the shift:

- Assign Guides to key locations throughout the designer house. Shift Supervisors will take special needs into consideration when making assignments.
- Hand out designer highlight cards
- Check with guides throughout the shift and make sure they are comfortable and that visitors are being helped. Bottled water is available. No other food or drink is allowed in design areas.
- Handle incidents that may arise



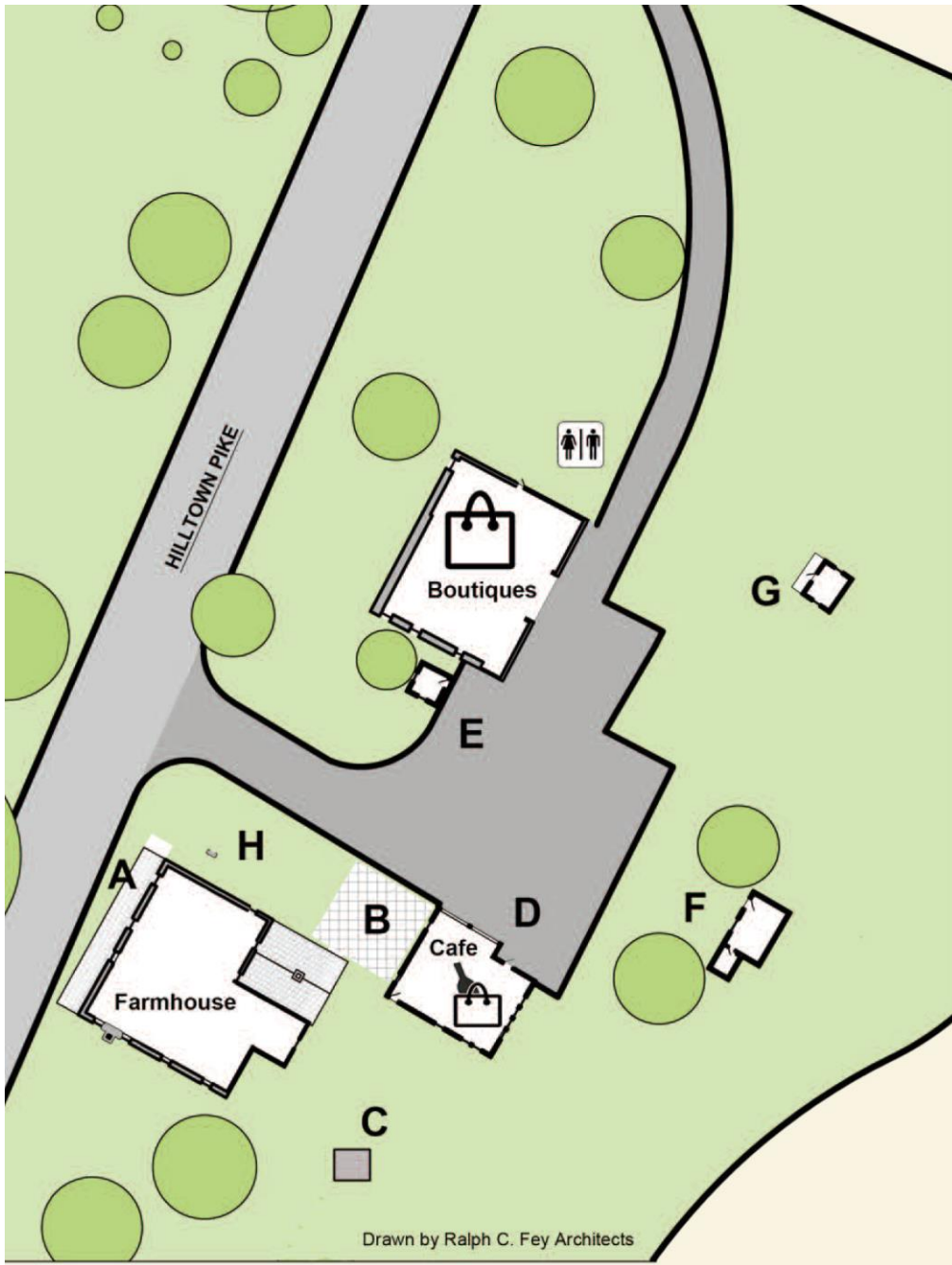
# 4: About This Year's House – Peppermint Farm

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- Appropriately named for peppermint, the main crop that was grown on the property, this 30-acre farmstead includes a c. 1860 six-bedroom farmhouse, a two-car garage with a workshop, the base of a bank barn, a milk house, a studio, and storage shed.
- Peppermint Farm, located in Hilltown Township, is situated in a historical area. William Penn met the Indian Chiefs of the Delaware Nations in 1683 in “Perkasie Indian Town,” later known as Hilltown Village. The farm is situated on the east side of what was known as the great Bethlehem Road, the Minsi Indian Trail. Now identified as Hilltown Pike, the trail was used to travel from Philadelphia to the Durham iron mines.
- A search of the property deeds reveals that the thirty-two-acre parcel of land, now identified as Peppermint Farm, has transacted 15 times. The seventh owner, Frederick Treffinger, Sr., built the first homestead.
- The last owner was in the building business and built much of the shelving and built-in furniture. They raised nine children in the house and space was at a premium.

# PEPPERMINT FARM

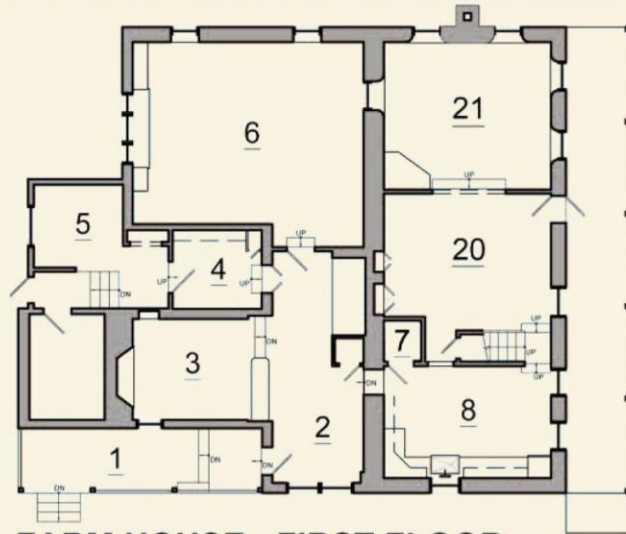
## 2019 GARDEN AREAS & DESIGNERS



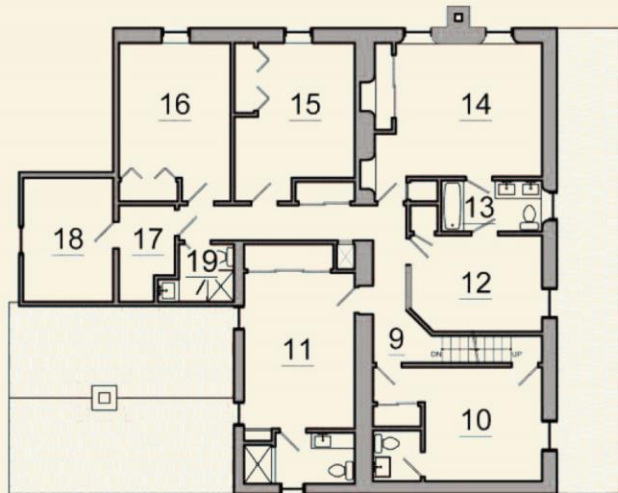
AREA	GARDEN NAME	LANDSCAPE	DESIGNER
A	Front Porch	Bucks Country Garden	
B	Scent-A-Mint Cafe	VIA Landscape Committee	
C	A Salute to Gardening	Bromm's Lullaby	
D	Peppermint Cafe Containers	VIA Landscape Committee	
E	Milk House Containers	VIA Landscape Committee	
F	Artist's Garden	Frank Propato Landscaping	
G	She Shed	Bucks Country Gardens	
H	Simons Tree Garden	Frank Propato Landscaping	

# PEPPERMINT FARM

## 2019 DESIGNER HOUSE AND GARDENS

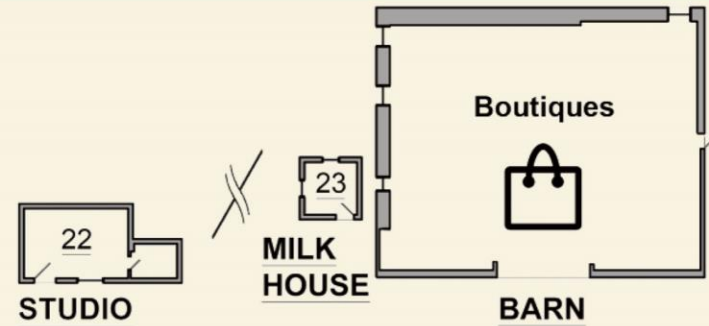


**FARM HOUSE: FIRST FLOOR**



**FARM HOUSE: SECOND FLOOR**

*Drawn by Ralph C. Fey Architects*



## 2019 INTERIOR DESIGNERS

AREA	ROOM NAME	DESIGNER
1	Parisian Retreat	Lotus and Lilac Design Studio
2	Polo Hall	Margaret Pook Interior Design LLC
3	Morning Room	Margaret Pook Interior Design LLC
4	Loads of Fun	Lori's Funky Junk Decor
5	Sales Office	Designer House Sales Office
6	The Hygge Lodge	Oskar Huber Furniture & Design
7	Perked - Up Powder Room	J. Bradwell's Home Kitchen & Design
8	Modern Farmhouse Kitchen	J. Bradwell's Home Kitchen & Design
9	Night Cap	The Faux Studio
10	Sisters	House Dressing
11	Be Our Guest	A Room with a View/ Lisa Lazarus Interiors, LLC
12	Before the Ball	The Faux Studio
13	Le Bain Bleu	Tile Gallerie
14	Bohemian Farmhouse Rhapsody	Stage Coach Services Design
15	Chloe & Pippa's Suite	C. Ferry Home
16	Grandkids' Global Escape	DC Interiors, LLC
17	Cedar Keep	Domani Design Studio
18	Tucked Away	Domani Design Studio
19	Late Bloomer	Sweetpeas
20	The Library Dining Room	Linda Daly ASID Interior Design
21	Farmhouse Chic	Design Home Interiors
22	Just My Cup of (Peppermint) Tea!	Jane Ramsey Fine Art
23	The Fairies' Love Cottage	Casa Double L Interior Design

# 5: Visitor Flow

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- Five guides will be stationed at these locations: foyer; kitchen at stairs; top of stairs; upstairs back hallway; dining room/living room area
- Traffic flow will enter the house via the side porch (facing driveway) which is area 1; visit areas 2 - 8; ascend to the second level after viewing the kitchen; visit areas 9 - 19 on the upper level; return to lower level to view the dining room and living room before exiting via the front door. Other designer areas include an art studio (former pool house) and milk house.
- Strolling the grounds is encouraged as there will be lovely gardens to enjoy and the former children's playhouse will be transformed into a "she-shed."
- Guidebooks will be distributed and bracelets checked as visitors enter the farmhouse. Shift Supervisors, if you aren't otherwise occupied, this is a great place to lend a hand as well.
- There are 5 fire extinguishers on the property: 1 - cafe 1 - studio 1 - barn 1 - farmhouse near entry 1 - farmhouse 2nd floor hall closet

# 6: More for Visitors to Do

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## Boutiques

### **Aspiring Artists of the Earth**

Handcrafted pottery, jewelry, clothing and decor all made in the USA

### **The Saddlery and Boutique at Fox Heath**

Equestrian-inspired country clothing & accessories. Gorgeous Derby Day hats; home & garden accents.

### **Bretherick's Home and Garden Décor**

Planters, baskets, lanterns, dried flowers, a wonderful selection of metal wind spinners and oh, so much more!

### **Bishop Estate Vineyard and Winery**

Bishop Estate Vineyard and Winery is offering 16 kinds of wine! One of the best sellers includes our Dark Bishop Cabernet Sauvignon, a Cabernet that is aged in a rye whiskey barrel.

### **L'Aromapothicaire**

Aromatherapy and botanical body care created by a pharmacist! L'Aromapothcaire is "The Synergy of Nature and Science."

### **Olive Oil Etcetera**

Gourmet olive oils hand-picked from small olive groves in California. We offer tastings of all of our olive oils and balsamic vinegars as well as custom gifting for all the foodies in your life.

## Peppermint Café

Sandwiches, salads, pastries, snacks, and hot & cold beverages

# 7: Stuff Happens

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What to do if you cannot fulfill your shift ... *please*

- Try to find a substitute
- Let the Co-chairs know

Charlotte Keenan [camkeenan@msn.com](mailto:camkeenan@msn.com); phone (215) 340-1195

Heidi Phillips [sphl@verizon.net](mailto:sphl@verizon.net); phone (215) 913-8172

# Thank You

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Seventy members of the Village Improvement Association of Doylestown are members of the Designer House Committee which begins planning operations in the summer months. It takes hundreds of volunteers to staff the house when it opens.

**You**

are a very important part of the success of the Bucks County Designer House & Gardens. We appreciate and are very grateful for your time and effort.